



# Backup as a Service

locane's Backup as a Service (BaaS) offers a smarter, more efficient way to protect and store data

BaaS is a fast, efficient data recovery system that takes the hassle out of daily backups and the storage and protection of your data

Whether your organisation is small to medium sized or a large enterprise, locane can work with you to find the right data recovery solution

## Business benefits

Daily backups and restore of your data from across your ICT environment to locane's secure data centre (e.g. servers, storage arrays, desktops and laptop computers)

Data is backed up onto disk and is immediately accessible for restores via a simple web GUI

BaaS is 'application aware' allowing for the granular restoration of individual files and extends to customer desktops and laptops, allowing for the protection of data on individual computers which is generally not covered by 'in house' backup systems

24 hours a day, 7 days a week data centre monitoring and support

A world-class, secure platform to ensure your data cannot be accessed by other parties

## Solution

**locane's BaaS delivers an efficient data recovery solution that will:**

Reduce risk

Perform daily system backups

Deliver continuity of ICT services management

Provide for disaster recovery and data archiving

Integrate with existing hardware, software and infrastructure assets



# Key features

## Dedicated backup agents

Dedicated backup agents are provided specific to your ICT infrastructure, enabling us to copy your data to our backup infrastructure platform at locane's secure data centre.

These agents, in conjunction with a customer portal, allow your organisation to undertake 'self service' restores for file data, removing the burden of common restore activities from ICT personnel.

## Highest level of data protection

locane's BaaS infrastructure platform is protected through 24x7 monitoring and the use of uninterruptable power systems. Physical security includes a monitored alarm system and restricted data centre access with auditing and video surveillance. Our backup infrastructure comprises redundant, enterprise grade, server, storage and networking components, configured as a secure multitenant environment. By using BaaS in conjunction with the locane Infrastructure as a Service offering, data can be held in two geographically separated data centres.

## On-demand availability

Your data is available on-demand via an intuitive self-service web portal. locane's BaaS makes it easy for your organisation to perform restores, manage and store data, optimise your storage capacity requirements and allow for the protection of data on individual computers, which is generally not covered by 'in house' backup systems.

## Restore vital business functions rapidly

ICT recovery infrastructure is a vital part of a business' continuity plan. locane's BaaS provides a solid basis for the recovery of ICT systems within reasonable 'best efforts' timeframes, enabling business functions reliant on your ICT environment to be operational again within days, in some cases hours, as opposed to weeks. BaaS allows for the restoration of all ICT services from an application or system failure to a complete loss of the business premises or data centres. locane also offers Disaster Recovery as a Service (DRaaS) on our secure infrastructure platform. DRaaS can complement BaaS to deliver a full disaster recovery service.

## Other services

**We know business needs change. We architect and implement reliable, flexible ICT solutions that evolve and leverage advances in technology and align with your business goals and requirements. Our services include:**

ICT strategy

ICT consulting

ICT architecture

Infrastructure as a Service

Disaster Recovery as a Service

### We design and implement:

Consolidated data centres that utilise virtualisation technologies

Converged networks

Remote desktop solutions for network access 'on any device, from anywhere'

Enterprise systems for AIX, Solaris, HP-UX and IBM AS400

locane has the capability to design business solutions and applications that can integrate with disparate systems. This ensures you can access crucial information and applications to meet specific business requirements.

## Why locane?

With more than 14-years of experience, we are one of South Australia's largest independent ICT solutions providers. We have a reputation for delivering innovative, value for money solutions.

We offer an integrated range of services and expertise to meet the ever-changing technology needs of business.

Our approach is different. We focus on the delivery of tailored ICT solutions that add value and deliver real results to business.

Our focus is about finding the right ICT solution for each business. We offer reliable, flexible ICT systems to help our clients manage their current and future needs.