ICT Health Check

Iocane's ICT Health Check offers a comprehensive review of your ICT environment delivering a detailed report and recommendations aligned to your business strategy

Business benefits

Overview and interpretation of your current ICT environment by highly experienced experts

Expert advice and guidance

Identification of gaps within your current ICT environment

A list of prioritised recommendations and actions based on risk, reward and business benefit

Development of a comprehensive plan tailored to your business objectives to be used as a platform for determining your future expenditure and ICT infrastructure requirements

Risk identification and assessment to find potential threats to your ICT and the likelihood of those becoming reality

Solution

Iocane's ICT Health Check service delivers a tailored report that will provide recommendations to:

Reduce risk

Improve productivity

Deploy a secure, reliable and scalable ICT environment

Save on ICT expenditure

Provide strategic direction for future decision making

iocane ™
Innovative IT Solutions

Better for business

Key features

⊙ Comprehensive in-house review

Today's ICT environments are increasingly complex. To function efficiently a strategic approach, coupled with scheduled reviews and reporting is required. Iocane's ICT Health Check starts with a review of your ICT environment. The approach we take will be tailored to your business needs, your ICT environment and your workplace. It may involve your complete ICT environment or specific sections of technology. Our experienced engineers will attend your workplace to observe, document and engage with your workplace. This process allows us to 'take stock' of your environment and identify gaps and opportunities. The review considers observations, conversations with staff, anecdotal evidence and may extend as far as reviewing existing documentation and liaising with your ICT infrastructure vendors and manufacturers. All your organisation's stakeholders, staff and customers who engage with the ICT environment are considered in the process so we can understand each user's requirements.

⊙ Detailed report provides a solid base for decision making

The in-house review results in a detailed report that provides a high-level overview and interpretation of your ICT environment. The report includes a prioritised list of recommendations and actions that balance the cost, security and functionality requirements of your business to improve the ICT environment. The document delivers your organisation with an invaluable base of information and a plan to guide future decision regarding ICT expenditure and infrastructure requirements.

⊙ Recommendations tailored to your business

The ICT Health Check starts by assessing the management of your ICT environment giving consideration to ICT strategy, guiding principles for ICT decision making, ICT funding, budget model, ICT personnel requirements and risk assessments.

The review of your existing technology consolidates what is known about the technology in place. This process includes contacting your current vendors and manufacturers. The audit report gives consideration to your future technology needs with recommendations regarding the procurement processes, the selection of vendor partners, infrastructure platforms, hardware, devices and applications. Other factors including internet connectivity, external access, data security and maintenance are also considered.

Iocane senior engineers base the review of your ICT deployment on practical evidence and a formal review of your ICT environment. Recommendations regarding technology deployment enhancements are in line with ICT best practice and scope includes backup and disaster recovery arrangements as well as internet service provisions and shared storage requirements.

Iocane's ICT Health Check service can extend to auditing, assessing and remediating security policies and procedures.

Complementary Services

We know business needs change. We architect and implement reliable, flexible ICT solutions that evolve and leverage advances in technology and align with your business goals and requirements. Our services include:

ICT strategy

ICT consulting

ICT architecture

Infrastructure as a Service

Backup as a Service

We design and implement:

Consolidated data centres, maximising virtualisation technologies

Converged networks

Storage, backup and recovery solutions

Remote desktop solutions for network access 'on any device, from anywhere'

Enterprise systems for AIX, Solaris, HP-UX and IBM AS400

Iocane has the capability to design business solutions and applications that can integrate with disparate systems. This ensures you can access crucial information and applications to meet specific business requirements.

Why Iocane?

With more than 14-years of experience, we are one of South Australia's largest independent ICT solutions providers. We have a reputation for delivering innovative, value for money solutions.

We offer an integrated range of services and expertise to meet the ever-changing technology needs of business.

Our approach is different. We focus on the delivery of tailored ICT solutions that add value and deliver real results to business.

Our focus is about finding the right ICT solution for each business. We offer reliable, flexible ICT systems to help our clients manage their current and future needs.

Better for business

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