COVID-19 UPDATE FROM IOCANE

Dear valued customer,

locane has always aimed to have clear communication along with a pragmatic, partnering approach and this is the way we will continue to operate. As such, I want to provide an update on locane's actions and availability to support you during these challenging times.

locane has been in operation for 20 years and purposely grown gradually to be a stable and resilient organisation. locane is well placed to provide continuity of service delivery to your organisation along with certainty for our own staff.

As a protection to our workforce and by extension your own, with the exception of a rotating office based group, our team will largely be working from home for the foreseeable future and our emphasis will be upon remote service delivery where at all possible. For any activities that require site attendance, locane will place an emphasis on the safety of our people and yours in our decision making and planning.

Remote workforce enablement has now become critical for most organisations. Many of our vendors have stepped up with free license subscriptions and other support that can assist in the ramping up of services or the establishment of a remote worker capability. If you need assistance or advice, please get in touch with your account manager and we will work through the options based on your circumstances.

locane, as always, is here to help you and your organisation find a path if you need us.

With Regards, **Jayson Gough**Managing Director

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